

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes an in-hospital credit allowance you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, 75% of your remaining balance rolls over to the next year.

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.

With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%.

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

YOUR EXPERIENCE

EASILY VIEW YOUR PET'S PROFILE

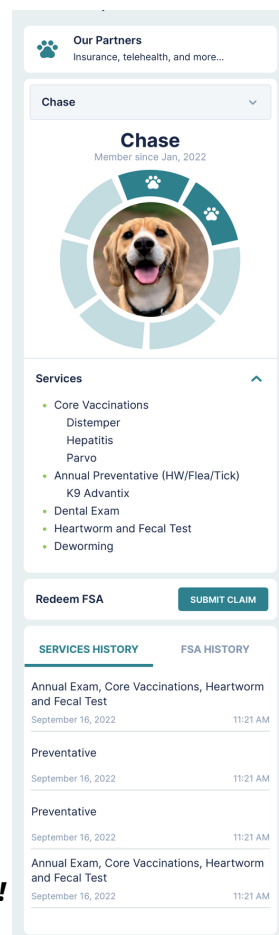
REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

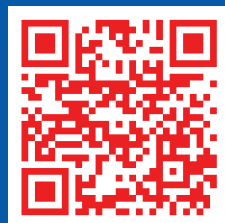
MARKET HUB PARTNERS + PERKS

Plans can be used at all of our One Love locations!



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign-up!

REGISTER AT THE QR CODE BELOW!



One Love
Animal Hospital

CANINE
PRIMARY CARE
PLANS

A YEAR OF CARE



IN A SIMPLE
MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$177/
month**

ADULT DOG PLAN



**\$199/
month**

SENIOR DOG PLAN



**\$214/
month**

PRIMARY CARE PLANS

	puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan >7 years
Physical Exams	1 annual exam + 3 vaccine visits	1 annual exam + 1 sick exam	up to 2 semi-annual exams + 1 sick exam
Rabies Vaccine	✓	choice of 4 vaccines	choice of 4 vaccines
Bordetella Vaccine	✓		
DAPP Vaccine	up to 3		
Lepto Vaccine	up to 2		
Lyme Vaccine	✓	✓	✓
Standard Parasite Fecal Screen	✓		
Comprehensive Fecal with Giardia Screen	✓	-	-
Heartworm and Tick-Borne Disease Screening	✓	✓	✓
Annual Wellness Lab Work	-	✓	✓
Nail Trim* (1)	✓	✓	✓
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Annual In-Hospital Credit	\$600	\$700	\$750

Total Savings

9%

8%

8%

*Additional restraint fee may be charged.

